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February 22, 2011

Level 4 Telcom
Attn: Bryan Gardner
1920 SW Biltmore St.
Port St. Lucie, FL 34984

January 29, 2010

Dear Bryan,

On behalf of the MCON Group, I would like to thank you for the excellent job that you and your firm did assisting us with our transition to our new facility. It started when we first met at a Chamber of Commerce meeting, while we were preparing to move to our new office. After meeting you and your staff, I was totally impressed with what I saw.

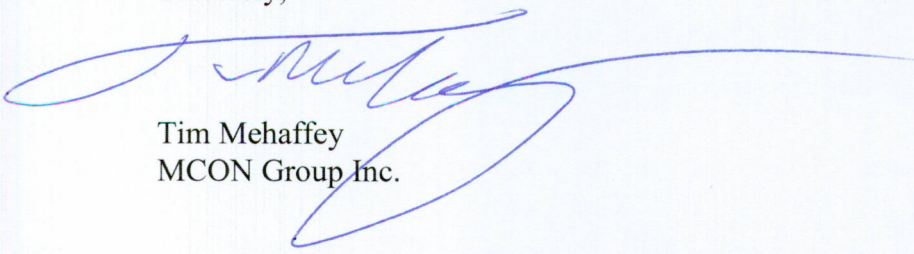
Your ability to assist in relocating our phone system to our new location was a huge relief for us during our move. The whole transition went much smoother and was much more cost effective than I had anticipated.

We also found it helpful that you have professional voice talent on staff. We are very pleased with the new auto attendant greeting as we feel they make a nice first impression when people call in.

You know that I am a believer of local business doing business with local businesses. Doing business with your firm was as easy as it gets and I would be happy to refer anyone to your firm.

Again, thank you for all of your help and assistance.

Sincerely,



Tim Mehaffey
MCON Group Inc.