



Advocates for the Rights of the Challenged
2001 S. Kanner Highway • Stuart, Florida 34994
(772) 283-2525 • Fax: (772) 286-6808 • www.arcmc.org

Board Members:

January 5, 2011

Officers

Miguel Coty
Chair

Mr. Bryan Gardner
Level 4 Telcom
1920 S.W. Biltmore St.
Port St. Lucie, FL 34984

Chuck White
Vice Chair

Reference: ARC of Martin County Phone Systems

Barbara A. Essenwine
Secretary

To whom it may concern,

Joshua A. Harris
Treasurer

The ARC of Martin County has recently had the pleasure of utilizing Level 4 Telcom to implement our new Voice Over IP phone system for our new administrative offices.

Edward Kotch
Past Chair

In the past, we have found that dealing with different phone vendors and service providers to be a very stressful process. Bryan Gardner and the team at Level 4 Telcom made the transition to our new offices very smooth. They not only installed our new phone system, but they also handled all of the behind the scenes work needed for us to us relocated to our new building. The new VOIP phone system has helped increase our organization productivity. The Level 4 staff has been very attentive to helping us through any minor issues that have come up along the way.

Directors

Susan D. Burrows

The other element that we are appreciative of is that by utilizing the services of Level 4 Telcom and their parent company MicroTech Systems, we now have a single point of contact for all of our technology needs. This makes handling technology issues much easier for my staff and I since there now is no "finger pointing" between different technology vendors.

Rocco Fiore

William E. Hawkins, Jr.

Eve Samples

Level 4 Telcom continues to exceed or telecommunications support needs and I am happy to recommend them to others. If you would like any additional information about Level 4 Telcom, you can contact me at 772-283-2525.

Keith W. Muniz
Chief Executive Officer

Sincerely

Keith W. Muniz
Chief Executive Officer

Funded in part by:

